Student Code of Conduct and Disciplinary Procedures

POLICY DETAILS	
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Author	Quality Manager
Owner (if different from above)	Principal
Version Changes	1. Academic misconduct excluded from scope (1.14); working day defined (2.13). 2. Standard of proof and a 90-day overall timescale added in line with OIA good practice (4.2, 4.3). 3. Harassment and sexual misconduct added to the Code and the major breaches in line with OfS condition E6 (3.1.14, 8.2.2); lawful speech protected (3.1.6, 3.1.15). 4. Suspension pending investigation made a proportionate, reviewed precautionary measure; automatic suspension and warnings for abusive language removed (8.1.2, 9.2). 5. The College can act where the person affected does not involve the police, and after a police decision or acquittal (10.1.1). 6. Panel chaired by a senior member of staff with no previous involvement; Panel members named in advance; legal representation allowed in exceptional cases (6.2, 6.3, 11.2.3). 7. Reporting person told whether the allegation was upheld (7.5); Completion of Procedures letter and OIA added (11.3). 8. Student Welfare and Support Team, Programme Lead and local safeguarding partnership used; “must” used for obligations. 9. Smoking or vaping on College premises named as a minor breach (8.1.3 iv).
Related Policies / Procedures	Assessment Policy Academic Appeal Policy Appeal Procedures Prevent Policy Safeguarding Policy Code of Ethics Bullying and Harassment Policy Sexual Harassment and Misconduct Policy Equality, Diversity and Inclusion Policy Reasonable Adjustment and Fair Access to Assessment Policy Academic Misconduct Policy Freedom of Speech Code of Practice Attendance and Engagement Policy Tuition Fee Payment Policy Student Complaints Policy
Effective Date	October 2026

1. Introduction

1.1 The Student Code of Conduct and Disciplinary Procedures are intended to set and maintain acceptable standards of behaviour within the College community, to encourage individuals to accept their obligations to the community, to protect the rights of members of that community to participate freely in the educational purposes of the College and to help maintain the College's good name and standing.

1.2 This document complements several College Policies and Regulations governing student conduct and behaviour and use of facilities and services. Students must familiarise themselves with the other College regulations, policies and documents referred to.

1.3 Students, in signing the College Application/Registration Form, agree to abide by the Student Code of Conduct.

1.4 The Student Code of Conduct does not apply to misconduct that takes place after a student has ceased to be enrolled. However, the College can take action against a student for misconduct before enrolment (except for spent convictions) which, in the judgement of the Admissions Officer, indicates that there may be a threat to good order, safety or the good name of the College.

1.5 Where behaviour arising from a diagnosed or suspected mental health condition constitutes a breach of the Code of Conduct, the Disciplinary Procedures will normally be applied only if support from the Student Welfare and Support Team and medical or counselling interventions have failed to address the behaviour or have been refused by the student. The Investigating Officer and the Disciplinary Panel must have due regard to the Equality, Diversity and Inclusion Policy and the Reasonable Adjustment and Fair Access to Assessment Policy.

1.6 Where appropriate, measures such as reprimands, counselling or mediation must be considered before formal action is taken, to achieve the objectives of these Procedures.

1.7 The Results Consortium Executive Team can amend these Student Code of Conduct and Disciplinary Procedures or replace them. Changes take effect from the date of approval. A case already under way continues under the version in force when the allegation was made.

1.8 The Principal and the Quality Manager will make sure that the Student Code of Conduct and Disciplinary Procedures are reviewed annually and recommend changes where necessary.

1.9 The College must make this policy readily available to students through the Student Hub and at induction. Students are responsible for familiarising themselves with it.

1.10 Students will be given information when they enrol about how to access the full range of College policies, rules and regulations.

1.11 This policy applies to all registered students across all College campuses.

1.12 The College's jurisdiction extends to misconduct that occurs on or off the College premises, including conduct that brings the College into disrepute, affects members of the College community or breaches College policies or the law.

1.13 For franchised or partner-awarded programmes, the College administers disciplinary processes on behalf of the awarding university in accordance with the relevant partnership agreement. Outcomes are reported to the awarding university where required.

1.14 Academic misconduct, such as plagiarism and collusion, is dealt with under the Academic Misconduct Policy and the regulations of the relevant awarding body, not under these Procedures.

2. Definitions

2.1 Appeal: A formal request by a student to review a disciplinary decision in accordance with the College Appeals Policy.

2.2 Code of Conduct: The standards of behaviour and responsibilities expected of all students.

2.3 Disciplinary Panel: A panel appointed by the Principal to consider major breaches and determine outcomes.

2.4 Exclusion: Permanent removal of a student's registration and all associated rights.

2.5 Investigating Officer: A member of staff appointed by the Principal to investigate alleged misconduct.

2.6 Major Breach: Serious misconduct that may result in suspension or exclusion, including repeated minor breaches.

2.7 Minor Breach: Misconduct that is not serious enough to justify suspension or exclusion.

2.8 Misconduct: Behaviour that breaches the Code of Conduct, College policies or lawful instructions from authorised staff.

2.9 Prevent Duty: The legal requirement to prevent individuals from being drawn into terrorism.

2.10 Representative: A friend, fellow student, student representative or member of staff who accompanies a student at meetings. Legal representation is not permitted except as set out in paragraph 6.2 e).

2.11 Safeguarding: Action taken to protect children, young people and adults at risk from harm.

2.12 Suspension: Temporary removal of a student from study or College facilities while a case is investigated or as a sanction.

2.13 Working day: Monday to Friday, excluding bank holidays and College closure days.

3. Code of Conduct

3.1 General Standards of Behaviour

3.1.1 Students must always act with reasonable consideration for all students, employees and agents of the College, guests and visitors.

3.1.2 Students must comply with all policies issued by the College and with any reasonable instructions given by any authorised member of staff.

3.1.3 Students must not deliberately disrupt or interfere with the education of other students or the work of the College.

3.1.4 Students must not commit any action that causes or is likely to cause injury to any person.

3.1.5 Students must not take away, misuse or damage any property belonging to any student, employee or agent of the College, guests or visitors.

3.1.6 Students must not behave in a disorderly, abusive, threatening, indecent or violent manner.

3.1.7 Students must not provide or withhold information with intent to deceive in any application for financial aid or other benefit or service.

3.1.8 Students must not forge, alter or misuse, or attempt to so treat, any College documents, records or identification cards.

3.1.9 Students must always provide authentic and verifiable documents to the College, including confirmation of academic qualifications and medical status. Where doubt exists, the College can seek confirmation from the awarding body, GP surgery or other issuing organisation.

3.1.10 Students must not invade, abuse or attempt to abuse the security, integrity or privacy of any files or confidential material (including those held within the College's Computer System).

3.1.11 Students must pay all debts and charges due (including fines) to the College at the required time.

3.1.12 Students must not make false or malicious complaints under the Student Complaints Policy.

3.1.13 Students must assist the College to comply with its Prevent duty and not knowingly involve themselves in any extremist or terror-related activity.

3.1.14 Students must not engage in harassment, sexual harassment or sexual misconduct as defined in the Sexual Harassment and Misconduct Policy. Reports are handled in line with that policy, and proven cases are dealt with as major breaches under these Procedures.

3.1.15 Nothing in this Code restricts lawful speech. Decisions under these Procedures must have regard to the Freedom of Speech Code of Practice.

3.2 Use of Buildings, Grounds and Equipment

3.2.1 Students must not remove, deface or damage any equipment or property belonging to, or under the control of, the College.

3.2.2 Students must not intentionally or recklessly interfere with or misuse any equipment provided in the interests of health and safety.

3.2.3 Students must not behave in a careless or negligent manner that leads to the activation of a fire or smoke alarm.

3.2.4 Students must not drop litter. They must not eat or drink in areas designated as unauthorised areas or smoke (including e-cigarettes) in any part of the College premises, including outside areas.

3.2.5 Students must not make unauthorised entry to any part of the College.

3.2.6 Students must keep mobile phones silent in any teaching environment and must not use them unless the tutor allows it.

4. Disciplinary Procedure

4.1 If there are allegations that a breach or breaches have occurred, the following procedures apply:

4.1.1 The person alleging that a student or students have breached the Student Code of Conduct will arrange for the documents in relation to that allegation to be passed as soon as possible to the Principal, who will appoint an Investigating Officer who has had no previous involvement in the matter.

4.1.2 The Investigating Officer must carry out a preliminary review of the documents supporting the allegation within five working days.

4.1.3 The Investigating Officer must either:

- carry out an investigation; or
- in cases where the evidence already available clearly warrants it, proceed directly to a Disciplinary Panel hearing in accordance with paragraph 6.

4.1.4 If the Investigating Officer believes that the student needs to be suspended while the procedure is carried out, they must recommend this to the Principal or their nominee under paragraph 9.2.

4.2 Decisions are made on the balance of probabilities, that is, whether it is more likely than not that the breach occurred.

4.3 The procedure will normally be completed within 90 calendar days of the start of the investigation, excluding any time taken by a police investigation or prosecution. Where there is a delay, the student will be told the reason and the revised timescale.

5. The Initial Investigation

5.1 The purpose of the Initial Investigation is to determine:

- whether any breach of the Student Code of Conduct has been committed; and
- whether such a breach is major or minor, considering any aggravating or mitigating factors in the surrounding circumstances, including any past penalties imposed on the student.

5.2 The Investigating Officer must gather information regarding the incident or allegation. The ultimate responsibility for informing the student and managing the investigation lies with the Investigating Officer. The investigation can include interviewing the student and any witnesses.

5.3 The investigation will normally be completed within 20 working days of the allegation being received. At the conclusion of the investigation, the Investigating Officer must either:

a) dismiss the allegation and notify the Principal and the student that it has been dismissed; or

b) having determined that a breach may have occurred, submit a report to the Programme Lead, enclosing all evidence relied on and identifying whether a minor or major breach is alleged, and request access to the student's file from the Student Welfare and Support Team to establish whether any prior penalties relevant to the allegation have been imposed. The Student Welfare and Support Team must then notify the student of the decision by letter or email within 5 working days.

5.4 Where the Investigating Officer interviews the student, they must decide between a) and b) above after the interview.

5.5 Where the Investigating Officer decides to interview a student, they must give at least five working days' notice to the student by letter or email containing:

5.5.1 a summary of the allegation made against the student

5.5.2 a statement of the student's right to be accompanied by a representative as defined in paragraph 2.10

5.5.3 a statement of the student's right to see the documents relied on (copies must be enclosed where possible), and the student's right to ask questions to clarify the allegations and facts being alleged.

5.6 The notice of the Investigating Officer's decision under paragraph 5.3 b) must invite the student to send any evidence to the Investigating Officer that they wish to be considered in mitigation of the seriousness of the offence. The student can submit mitigating evidence up to 5 working days from the date of the notice.

5.7 If the Investigating Officer determines under paragraph 5.3 b) that the breach constitutes a minor breach, they must impose one or more of the penalties set out in paragraph 8.1 and notify the student within 10 working days of receiving the student's response, taking into account the student's past conduct under paragraph 5.3 b) and any mitigation provided under paragraph 5.6.

5.8 If the Investigating Officer determines under paragraph 5.3 b) that the breach may constitute a major breach, or that the repetition of a minor breach now constitutes a major breach, they must refer the matter to the Disciplinary Panel within 10 working days of the decision.

6. The Panel Hearing

6.1 If the Investigating Officer refers the matter to the Disciplinary Panel, they must notify the Principal or their nominee, who will make arrangements for the Panel hearing.

6.2 The Principal or their nominee must make sure that the student is notified in writing at least 10 working days before a hearing takes place. The letter or email must include:

a) a statement of the allegation(s) to be considered and the purpose of the hearing

b) details of the date, time and place of the hearing

c) copies of any evidence/documents to be considered in connection with the allegation

d) that the student can bring a written statement of their account of the events to the hearing and must submit any evidence on which they wish to rely no later than 5 working days before the hearing date

e) a statement of the student's right to be accompanied by a representative as defined in paragraph 2.10. Legal representation is not normally permitted. The Principal can allow it in exceptional cases where it is necessary for a fair hearing, for example where the allegation is also the subject of criminal proceedings

f) the names of the Panel members, so that the student can raise any concern about bias before the hearing.

6.3 The Panel will normally consist of:

- the Chair (Principal or their nominee)
- the student's personal tutor or a member of academic staff

No Panel member can have had previous involvement in the case.

6.3.1 The Investigating Officer will attend to present evidence but will not participate in the Panel's deliberations or decisions.

6.4 Procedures if a student does not respond or attend:

6.4.1 If a student notifies the Student Welfare and Support Team in advance of the hearing that they are unable to attend on the scheduled date and provides a satisfactory reason, the Student Welfare and Support Team will consider whether in all the circumstances to reschedule the hearing. Only one further attempt to reschedule the hearing to enable the student's attendance will be made.

6.4.2 If the student does not attend the hearing and fails to provide the Investigating Officer with a valid reason for their non-attendance, the Chair of the hearing will normally proceed in the student's absence.

6.4.3 Where the hearing is to be re-convened, the Investigating Officer has responsibility for ensuring that the student is notified again.

7. Decision of the Panel and Imposition of Penalties

7.1 Once the Panel has reached its decision (which will be delivered by the Chair of the Panel, after consultation with the other members of the Panel), where the allegation against the student has been upheld and the application of penalties is to be considered, the Chair of the Panel will convene immediately a second meeting to determine the penalties to be applied.

7.2 A short summary of the student's current academic position, obtained from Registry, will be made available to the Panel at this stage. In arriving at a decision on the disciplinary penalties to be applied, the Panel will take account of any previous penalties on record and any mitigation submitted by the student, and must impose penalties on an individual basis.

7.3 The Chair of the Panel will sign the written record of the decision of the Panel concerning any penalties to be applied. The record will be kept by Registry and a copy will be placed on the student's file.

7.4 Where appropriate, a report will be made to the appropriate Assessment or Progression Board. The Chair of the Assessment or Progression Board is responsible for ensuring that any academic penalty determined by the Investigating Officer or by the Chair of the Panel is implemented by the Board.

7.5 The Principal or their nominee must notify the student of the outcome of the hearing in writing, with reasons, within 5 working days of the decision. Where the allegation was made by another student or a member of staff, that person will be told whether the allegation was upheld and any outcome that affects them, in line with data protection law.

8. Penalties for Breaches of the Student Code of Conduct

8.1 Minor breaches

8.1.1 The penalties (in any combination) that can be imposed for proven minor breaches are:

a) A first written warning of the possible consequences of further misconduct. A record of the warning will remain on the student's file for a period of 12 months in line with ACAS guidelines.

b) Repair by the student to the property or equipment damaged, or reasonable compensation to be payable

c) Removal or restriction of facilities

d) A requirement to apologise in an appropriate manner.

8.1.2 Any penalty can be suspended (for up to 12 months) or made conditional, for example on complying with the requirement for an apology under 8.1.1 d) or compensating the victim in

full under 8.1.1 b). Use of abusive language against staff will normally result in at least a first written warning.

8.1.3 The following is a non-exhaustive list of likely minor breaches:

i. Negligently or recklessly causing damage to property

ii. Breaches of the Code of Conduct, other than cases of attempted or actual criminality, for example theft, burglary, harassment or stalking.

iii. Students exhibiting behaviour, or engaging in any activity, whether within the College premises or elsewhere, which is likely to damage the good name of the College. In particular, a minor breach will be deemed to have occurred in the event of drunken, disorderly, abusive, obstructive, destructive or other behaviour by a student where the said behaviour causes a nuisance ('Disorder').

iv. Smoking or vaping on College premises (3.2.4).

8.2 Major Breaches

8.2.1 For proven major breaches, the Panel can, in addition to the penalties set out above:

a) Suspend the student either for a specified period of time, or until specified conditions have been met

b) Issue a final written warning (following which any subsequent minor or major breach will lead to exclusion)

c) Exclude the student

8.2.2 A non-exhaustive list of Major Breaches of the Code of Conduct is:

i. Three or more incidents of Disorder, or incidents of Disorder leading to a criminal conviction (including a Police Caution)

ii. Serious criminal offences (i.e. indictable only, or either-way offences serious enough to warrant immediate custodial penalty) or custodial sentence for a criminal offence

iii. Falsifying, or submitting false, documents

iv. Intimidating witnesses or interfering with any disciplinary, appeal or complaints process

v. Failure to comply with conditions of a conditional penalty imposed under this Policy

vi. Failure to comply with a penalty imposed for a minor breach, for example to apologise or compensate the victim

vii. Minor breaches that are part of a repeated or systematic course of conduct, or are aggravated by violence, discrimination, harassment or bullying, or are covered by the College's Bullying and Harassment Policy, or threats of violence against staff, students or visitors.

viii. Harassment, sexual harassment or sexual misconduct as defined in the Sexual Harassment and Misconduct Policy.

9. Procedures Regarding Suspension or Exclusion

9.1 The decision to exclude or suspend a student from the College will include the exclusion from all College activities including studying at or with the College and also the use of any College premises and/or facilities.

9.2 Suspension Pending Investigation

9.2.1 The Principal or their nominee can suspend a student from the College during the investigation of an alleged breach where this is necessary to protect staff, students or the student concerned, or to make sure that the investigation is effective. Suspension pending investigation is a precautionary measure, not a penalty, and does not mean that the College has concluded that the student has committed a breach. It must be proportionate, and the College must consider less restrictive measures first, such as restricting access to particular facilities or contact with particular people. A student will normally be suspended where the alleged breach involves threats of violence towards staff or students.

9.2.2 Serious breaches of the Student Code of Conduct can result in immediate suspension from the College where this is considered necessary to protect staff, students or College

property, or to ensure an effective investigation. A suspension must be confirmed in writing within 2 working days, stating the reasons for the suspension, its expected duration and any conditions. The student can ask for the suspension to be reviewed. The Principal or their nominee must review it at least every 20 working days and whenever new information is received, and must lift it as soon as it is no longer necessary.

9.3 Disciplinary Exclusions

9.3.1 The Disciplinary Panel can decide on an appropriate course of action, which can include exclusion from the College. Where a student is excluded, they will receive a Termination of Registration letter or email informing them that they have been excluded from the College.

9.3.2 A non-exhaustive list of Major Breaches of the Code of Conduct that can justify exclusion is:

i. Students committing a serious criminal offence within the premises of the College or elsewhere.

ii. Students keeping or using any offensive weapons, or any object that is deemed to be an offensive weapon, even if properly licensed, on College property.

iii. Students repeatedly exhibiting Disorder as described in paragraph 8.1.3 iii.

9.3.3 The Panel must refer an exclusion to Registry immediately. Registry will notify the student of the provisional exclusion. The student will be suspended from the College until the exclusion is confirmed, which is when the appeal period in paragraph 11.2.2 has passed or any appeal has been decided.

9.4 Tuition Fee Exclusions

9.4.1 If a student does not satisfy the College's tuition fee payment criteria, by paying their fees in full or making approved arrangements either before registering on their course or by the due date on their instalment plan, the College can suspend and then exclude them in line with the Tuition Fee Payment Policy.

9.4.2 The exclusion process starts with a Suspension Letter, which results in the immediate:

- Suspension of the student on the Student Records System
- Notification to all staff that the student is no longer allowed to attend classes
- Suspension of College services such as IT and Library facilities.

9.4.3 Assessments with deadlines that fall within the suspension period cannot be marked and examinations cannot be attended. Students cannot submit Extenuating Circumstances forms for assessments missed while they are suspended for non-payment of tuition fees.

9.4.4 If financial settlement is made promptly after the date of suspension, the student's 'Suspended' status will be restored to 'Active' and all services will be reinstated. The student will receive a Reinstatement of Status email.

9.4.5 Otherwise, the student will be excluded and will receive a Termination of Registration letter or email informing them that they have been excluded from the College.

9.5 Personal Identification Exclusion

9.5.1 Proof of identification is a prerequisite for registering at the College.

9.5.2 If a student is inadvertently registered using invalid personal identification or without producing identification, and the requested evidence is not supplied within 10 working days of the Termination of Registration notification, the student will be excluded from the College.

9.6 Non-Attendance or Non-Engagement in Studies Exclusions

9.6.1 If the Assessment Board considers that a student is not complying with the Academic Regulations in respect of submitting work for assessments, or with the Attendance and Engagement Policy in respect of satisfactory attendance at classes, the College can initiate the exclusion process, whereby the student is sent a Termination of Registration letter or email.

9.7 Re-enrolments

9.7.1 Exclusion means that an individual will cease to be a student at the College (and of any validating or awarding body). Re-entry to the College will not be permitted.

9.7.2 The College will seek settlement of any tuition fee debt up to the exclusion date. Tuition fees can be reduced in line with the Tuition Fee Payment Policy to reflect the period of time an individual was registered as a student.

10. Other Procedures

10.1 Criminal Offences

10.1.1 The following procedures apply where the alleged misconduct would also constitute an offence under the criminal law if proved in a court of law.

a) Where the offence under the criminal law has been dealt with by way of a caution or 'on the spot' fine, or where the maximum penalty does not include imprisonment, action under these Procedures can continue, but will normally be deferred while the matter is under active police investigation or where charges have been brought but not yet heard in court.

b) For all other criminal offences, where the matter has been reported to the police, action under these Procedures (other than precautionary measures under paragraph 9.2) will normally be deferred until the police investigation or prosecution has concluded. The College can then take its own action whatever the outcome, including where the police take no further action or the student is acquitted, because the standard of proof is different.

c) The decision to report an alleged crime to the police normally rests with the person affected. The College will report it against their wishes only where there is a safeguarding risk, a risk to others or a legal duty to do so. Where the person affected does not wish to report the matter to the police, the College can still investigate and take action under these Procedures.

d) Where the College continues with its own hearing following a court conviction, the College must accept the conviction as conclusive proof that the breach was committed, and the penalty imposed by the court will be taken into account by the College in deciding its own penalty.

e) Proceedings under these Procedures are separate from and additional to the criminal law. A student is not exempt from these Procedures simply because they have been convicted of a criminal offence arising out of the same set of facts, and no defence of double jeopardy can be claimed.

10.1.2 The College can take action on safeguarding grounds even if police action is pending, to protect students, staff or the wider community.

10.2 Prevent and Safeguarding

10.2.1 Where allegations of misconduct relate to mistreatment or abuse of children or adults at risk in breach of the Safeguarding Policy, the misconduct will always be considered a major breach, and the Designated Safeguarding Lead for the relevant campus must be invited to attend the Disciplinary Panel. Where appropriate, the local safeguarding partnership or safeguarding adults board will be informed and consulted.

10.2.2 Where allegations of misconduct indicate a risk that the student is being drawn into extremism or radicalised, the misconduct will always be treated as a major breach, and the Prevent Single Point of Contact (SPOC) or the Designated Safeguarding Lead (DSL) will be invited to attend the Disciplinary Panel. Where appropriate, a Channel referral can be made or the police informed.

11. Student Right to Appeal Disciplinary Decisions

11.1 The student has a right to appeal against the decision of the Investigating Officer or the Panel in accordance with the College Appeals Policy and Procedure.

11.2 Grounds for Appeal

11.2.1 Appeals against the decision of the Investigating Officer or Disciplinary Panel will only be considered on the following grounds:

a) the penalties were unreasonably severe given the circumstances of the case

b) the findings of fact in support of the decision were manifestly unreasonable, or there is clear evidence of bias

c) the hearing or interview was not conducted in accordance with the procedures

d) new evidence that was not available to the Investigating Officer or Panel when the decision was made, and the student had good reason for not presenting it earlier.

11.2.2 Appeals must be submitted in writing within 10 working days of the date of the outcome notice.

11.2.3 The appeal will be decided by the Principal or, where the Principal has had previous involvement in the case, by a senior member of staff nominated by the Principal. The decision is final within the College's internal process.

11.3 Completion of Procedures

11.3.1 When the College's internal process is complete, the College will issue a Completion of Procedures letter within 28 days. A student who remains dissatisfied can complain to the Office of the Independent Adjudicator for Higher Education (OIA) within 12 months of the date of that letter. For students on franchised degree programmes, the awarding university's appeal stage and Completion of Procedures letter apply where the partnership agreement provides for this.

12. Procedures Following Appeal

12.1 Where on appeal the decision has been overturned in part and the variation of penalties is to be considered, the Principal (or their nominee) will make written recommendations to the Investigating Officer or Panel as to the penalties to be imposed.

12.2 In all cases, the Principal or their nominee will issue a written record of the appeal decision stating the outcome and reasons, and noting that it will be circulated in the event of any further proceedings. Where a hearing was convened, the student and the Principal or their nominee must sign the record. The record and details of any arrangements relating to the penalty imposed must be sent to the student, the Investigating Officer or Panel and the Programme Lead by letter or email.

12.3 Where the decision is confirmed or upheld in part, a copy of the letter or email and the record will be placed on the student's file until the student has completed their studies.

12.4 Where the decision has been overturned in full, the record of the original allegation will be removed from the student's file and sent to Registry.